

## PATTLETONS BYRE

### Pets

We welcome pets to the Byre but only by prior arrangement. Pets must not be left unattended in the accommodation at any time. Please bring their own bedding and bowl. Pets must be kept under control at all times and exercised away from the residential areas and we ask that guests clear up after their pets. Pets are not allowed on any of the beds or furniture.

### Guests and Visitors

All accommodation is equipped for the number of persons stipulated. Please do not exceed this number. If you have extra people wishing to stay with you, please contact us prior to arrival and we will try to help. The grounds and accommodation are only for the use of guests included in the booking. Friends and relatives are welcome to visit (but not to stay overnight) but please inform us in advance of any visitors and their vehicles.

### Accommodation

Prices include electricity, heating, TV, video, linen, towels. Not included: table linen and beach towels.

### Bookings

We welcome bookings by telephone. We will hold your reservation for up to five days, pending receipt of your written confirmation and initial payment. Please complete and sign the booking form and send it to the address below.

### Holiday Insurance

Insurance is strongly recommended to guests against unavoidable cancellation of their booking through accident, illness or other unforeseen circumstances.

### Holiday Reservation Liability

To avoid misunderstandings with our guests we would remind you that a reservation constitutes a legal contract. In the event of a cancellation, both parties should endeavour to re-let the accommodation. Should neither party succeed, the person making the reservation is legally liable to pay the full amount of the accommodation. In most cases this legal liability can be covered by insurance. If you do not already have insurance, we advise you most strongly to complete the application form and return it to our Insurance Consultants.

### Cancellation

If you have to cancel your holiday we will endeavour, without prejudice to our right to the full rental, to re-let the accommodation. If we do re-let, the deposit can be transferred in full to a new booking or returned, less a small administration charge. CANCELLATION INSURANCE INFORMATION WILL BE FORWARDED TO YOU WITH YOUR RECEIPT.

*We look forward to receiving your reservation and welcoming you to The Byre.*

## Booking Conditions

1. A booking is only effected by the proprietors receiving a completed, signed and dated booking form together with the appropriate deposit. A 40% deposit of the total rental is payable on booking and the balance of payment is payable six weeks before arrival.
2. A contract between the proprietors and customer will exist when a booking form and deposit have been received by the proprietors, subject to cheques being cleared.
3. The number of guests shall not exceed the number stated on the booking form.
4. The proprietors are unable to accept bookings from anyone under 18 years of age.
5. Customers agree to keep and leave accommodation in a clean and tidy Condition. The proprietors reserve the right to make an additional charge to the customer if extra cleaning is made necessary as a result of accommodation being left in a dirty condition upon the customer's departure.
6. Customers agree to report all breakages, losses and damage to the proprietors as soon as possible and to pay for them before departure.
7. The proprietors reserve the right to request payment to cover the excessive consumption of services and utilities and also of central heating during the summer months.
8. The proprietors may request a security deposit to cover breakages, damages, excessive final cleaning and excessive consumption of service/utilities.
9. The proprietors reserve the right to enter accommodation giving reasonable notice or in the case of an emergency.
10. The proprietors reserve the right to refuse acceptance of, or to terminate the visit of, or to prohibit the use of certain facilities by, any person whose conduct is detrimental to the comfort of other visitors or otherwise a nuisance.
11. Whilst every effort is made to ensure the availability of all amenities throughout the year, the proprietors will not be liable for the non-availability due to circumstances beyond their control, breakdowns and necessary maintenance. Any breakdown of amenities, utilities or equipment cannot be held to be the responsibility of the proprietors but every effort will be made to

rectify any faults or make repairs as soon as possible. Improvements, maintenance and refurbishment to the accommodation, facilities and grounds are carried out throughout the year and the proprietors will seek to ensure that guests are not inconvenienced.

12. Customers accept and agree to comply with the Pets Code of Conduct.

13. If for any reason beyond the proprietors control (including 'force majeure') the proprietors are unable to comply with the contract, by providing the accommodation booked, all rent and charges paid in advance by the customer will be refunded in full but the customer will have no claim against the proprietors. Circumstances amounting to 'force majeure' include any event which the proprietors could not, even with all due care, foresee or avoid. Such circumstances include the destruction or damage of accommodation (which cannot be remedied to a satisfactory standard before a holiday) through fire, flood, explosion, storm or other weather damage, break-in, criminal damage or any similar event beyond the proprietors control. Such circumstances include riots or civil strife, industrial action, natural or nuclear disaster, fire adverse weather conditions, war or the threat of war, actual or threatened terrorist activity, epidemics, quarantine and all similar situations beyond the proprietors control.

14. Customers and visitors using The Byre and its facilities do so entirely at their own risk and the proprietors cannot accept any liability for the loss or damage to any property or personal belongings, personal injury or loss of life. Vehicles and their accessories and contents are left entirely at the risk of customers. The proprietors will not be responsible or liable for any loss or damage from or to any vehicle from any cause whatsoever.

15. Customers should bring these notes and conditions to the attention of all persons they are booking for.

The Byre  
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